

# CQI AND IRCA CERTIFIED QUALITY MANAGEMENT COURSES.

*FOUNDATION  
LEVEL.*

V21\_Apr-26





# NAVIGATION

Back to Home



Back to Contents



Back Page



Next Page



Go To





# CONTENTS

## 1: HELLO

- Overview →
- Why CQI and IRCA Certified Training? →
- Training Pathway →
- Advance your QMS Expertise →
- Why rove? →
- CQI Membership and IRCA Certification →

## 2: QUALITY MANAGEMENT COURSES

- Course Overviews →
- Learning and Assessment →
- How Long Does it Take? →
- Course Requirements →
- Fees →
- Certification and Progression →

## 3: INTRODUCTION TO ISO 9001:2015

- Course Overview →
- Learning and Assessment →
- How Long Does it Take? →
- Course Requirements →
- Fees →
- Certification and Progression →

## 4: LEARNING IN PRACTICE

- Case Studies →
- Learner Experiences →

## 5: QUESTIONS

- Contact us →

## 6: ENROL

- Enrol Online →



# HELLO

Kickstart your journey in quality management with our CQI and IRCA Certified Foundation courses, giving you a solid grasp of essential quality principles.

Designed for those starting their career in quality, or professionals from other fields, these courses provide the knowledge and confidence to make a real impact in your organisation.



# 1: WHY CQI AND IRCA CERTIFIED TRAINING?

For more than 100 years, the Chartered Quality Institute (CQI) has been championing organisational excellence by setting professional standards for quality management in the UK and globally.

With 20,000 members in 100 countries, they are the partner of choice for quality management practitioners and through its International Register of Certificated Auditors (IRCA) certification, for management systems audit professionals.

60,000 delegates in over 100 countries across the world undertake CQI and IRCA Certified Training every year. Here's why:

With three levels of training – Foundation, Practitioner & Professional – the option of completing comprehensive programmes, or modular courses, you can create a learning journey perfectly tailored to your needs whatever your career stage.



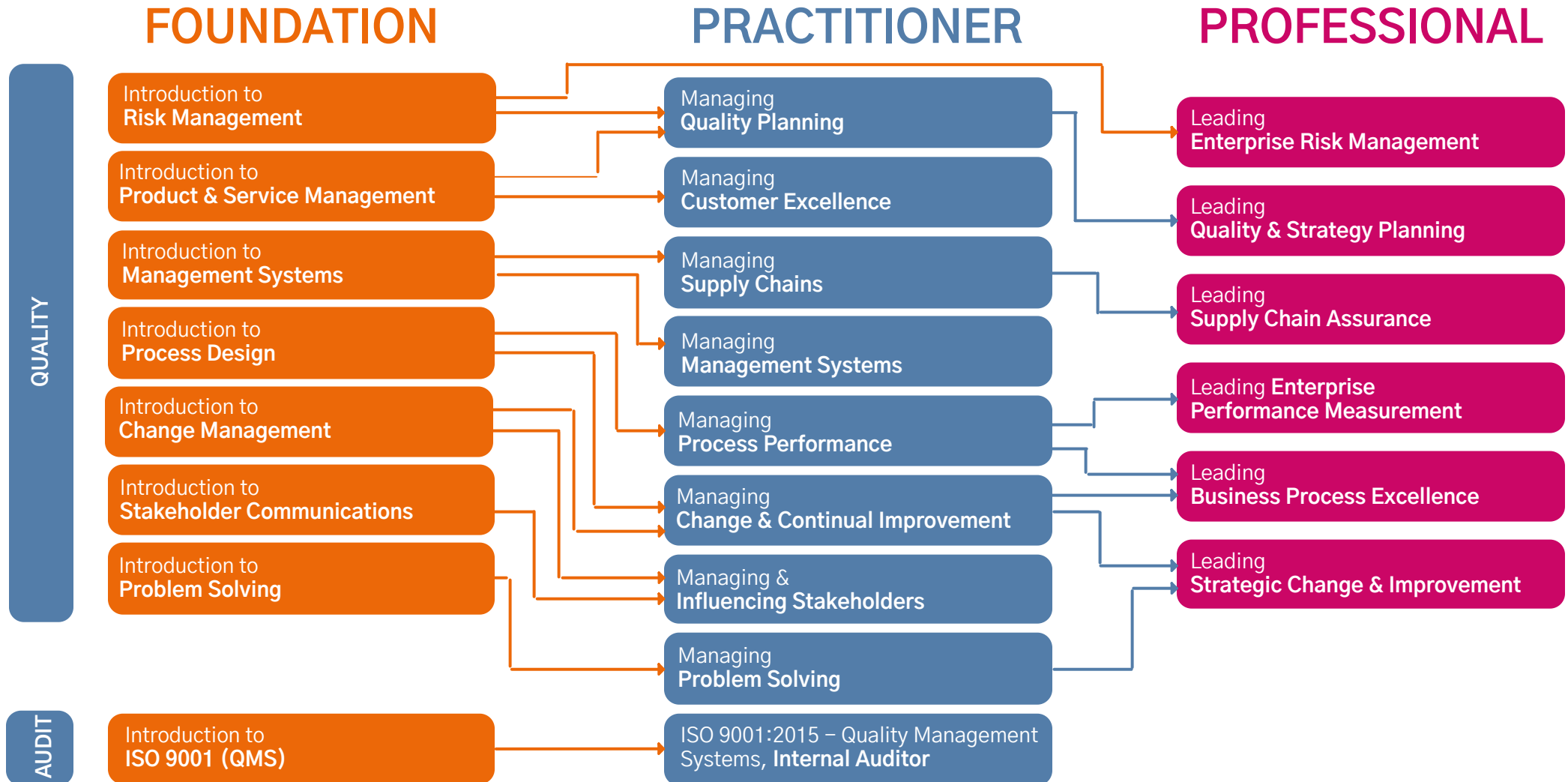
Training is aligned with the Profession Map so you gain relevant, up-to-date skills employers want.



CQI and IRCA Certified courses lead to CQI membership – Affiliate, Practitioner (PCQI) and Chartered Professional (CQP MCQI) and IRCA Certification.



# 1: TRAINING PATHWAY





# 1: ADVANCE YOUR QMS EXPERTISE

Start your quality journey with the CQI and IRCA Certified Foundation courses. Designed for those new to quality or working in other professional roles, these courses provide the essential knowledge and a clear understanding of the key principles of quality management and auditing.

## THE FOUNDATION CERTIFICATE IN QUALITY MANAGEMENT

A comprehensive programme in quality management across seven designed Foundation courses – providing an overview of quality management, equipping you with the knowledge, skills and confidence to contribute to quality improvement in your organisation.

Achieve the Foundation Certificate upon successful completion of all courses and start applying quality principles with confidence.

## INTRODUCTION TO ISO 9001:2015

This course is a great introduction to the fundamentals of a Quality Management System and the requirements of the ISO 9001 standard.

It introduces the management systems approach and the requirements of ISO 9001, providing a foundation for those looking to progress to CQI and IRCA Certified QMS Auditor Training courses.

## CREATE YOUR PERSONALISED TRAINING PATHWAY

Select individual courses to create your learning pathway uniquely tailored to your role, interests and career goals.



# 1: WHY ROVE?

Since 2010, rove has been an Approved Training Partner (ATP) of the CQI and IRCA, delivering courses that meet the highest professional standards. Supported by robust processes and ongoing external assurance, rove ensures every course consistently meets rigorous quality requirements.

Dedicated to developing the knowledge and skills of quality professionals, rove delivers the full suite of CQI and IRCA Certified Quality Management courses – from Foundation to Practitioner and Professional levels – enabling delegates to gain recognised certificates and follow clear career progression pathways. Rove also offers the Introduction to ISO 9001:2015 and Internal Auditor (Quality Management Systems) courses.

Since 2016, when the courses were introduced, rove has...



Worked with  
over 350  
companies



Supported  
learners to  
achieve over  
1,800  
certifications



Supported  
over 700  
learners



Delivered  
training across  
45 countries



Supported the  
achievement of over 100  
Foundation, Practitioner  
and Professional  
Certificates



100%  
achievement  
rate



92% first  
time exam  
pass rate



# 1: CQI MEMBERSHIP & IRCA CERTIFICATION

## CQI MEMBERSHIP

Joining the CQI makes you part of a unique network of thousands of professionals working in quality management. Becoming a member of the CQI gives you opportunities for learning, development and networking, as well as unrivalled recognition – showing your colleagues and employers that you're serious about your profession and committed to developing your expertise.

Read more about membership [here](#).

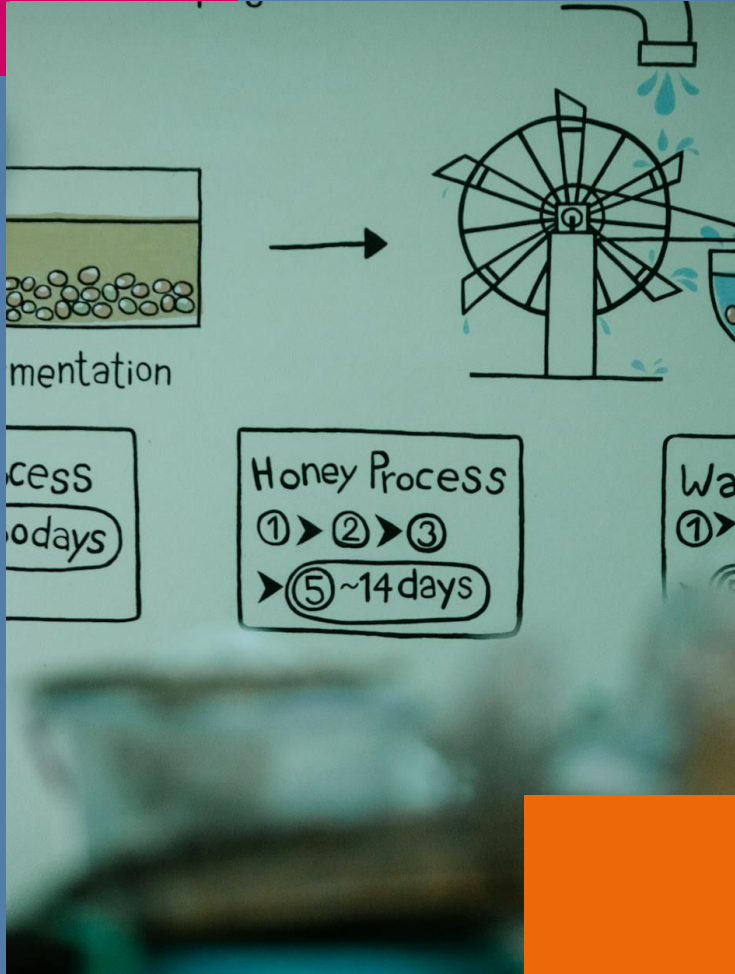
If you apply for CQI membership at Affiliate or Practitioner grade within 16 weeks of completing your course, the CQI will waive the application fee. Simply email [applications@quality.org](mailto:applications@quality.org) and request the code.

## IRCA CERTIFICATION

The CQI's International Register of Certificated Auditors (IRCA), is the leading register for management system auditors.

Completion of the Introduction to ISO 9001:2015 (QMS) course provides an entry route for registration with the International Register of Certificated Auditors (IRCA). For those aspiring to become a IRCA Certified Auditor, additional training is required beyond the foundational level.

Read more about membership and requirements [here](#).



# QUALITY MANAGEMENT COURSES

The **Foundation Certificate in Quality Management** is awarded by the CQI on successful completion of the seven courses.

You can select individual courses to create a personalised learning pathway.





# 2: QUALITY MANAGEMENT COURSES

The **Foundation Certificate in Quality Management** – A comprehensive programme providing the essential knowledge of the key principles of quality management.



## Introduction to **Problem Solving** (FD102)

Get a comprehensive introduction to the essentials of problem solving. This course explores core tools, techniques and structured methodologies, equipping you with the confidence to contribute effectively in problem-solving teams. You'll learn to apply key tools to create robust, sustainable solutions that drive real impact on quality.



## Introduction to **Risk Management** (FD103)

Build a strong awareness of the core tools, techniques and structured approaches used in risk management across diverse organisational contexts. By the end of the course, you'll be ready to contribute confidently as part of a team, applying key risk management tools within your organisation.



## Introduction to **Change Management** (FD104)

Develop a solid understanding of the principles of change management. This course builds your knowledge and practical approaches for implementing, or contributing to, effective change within organisations, with a focus on driving lasting improvements in customer and stakeholder satisfaction.



## Introduction to **Product & Service Management** (FD105)

Develop an understanding of the key tools, techniques and structured approaches used in product and service management across diverse organisational contexts. By the end of the course, you'll be equipped to contribute effectively as part of a team, applying these tools within your organisation.



## Introduction to **Process Design** (FD106)

This course develops essential skills in process design and standardisation. You will learn how to understand customer and stakeholder requirements and define clear, consistent processes to deliver them effectively. By the end of the course, you'll have practical knowledge you can apply in your role to improve consistency, efficiency and quality.



## Introduction to **Management Systems** (FD107)

Develop an understanding of management systems and their role in organisations. By the end of the course, you'll be able to explain how customer and stakeholder requirements can be used to create a management approach that drives continuous improvement in customer satisfaction.



## Introduction to **Stakeholder Communications** (FD108)

Develop essential skills in communicating, influencing and negotiating across diverse organisational contexts. By the end of the course, you'll be able to evaluate and enhance both your own communications and those of others within your organisation.





## 2: FOUNDATION CERTIFICATE IN QUALITY MANAGEMENT

### OVERVIEW

Achieve the Foundation Certificate in Quality Management by completing all seven courses, gaining a comprehensive grounding in quality principles.



88 HOURS / 28 WEEKS



DEDICATED TUTOR



ONLINE



£2,488.50 +VAT  
(10% DISCOUNT APPLIED)

The Foundation Certificate in Quality Management comprises of the following courses:

- Introduction to **Problem Solving** (FD102)
- Introduction to **Risk Management** (FD103)
- Introduction to **Change Management** (FD104)
- Introduction to **Product and Service Management** (FD105)
- Introduction to **Process Design** (FD106)
- Introduction to **Management Systems** (FD107)
- Introduction to **Stakeholder Communications** (FD108)

### PRIOR LEARNING

N/A

### CERTIFICATION

The Foundation Certificate in Quality Management, awarded by the CQI and IRCA



# 2: INTRODUCTION TO PROBLEM SOLVING (FD102)

## OVERVIEW

Get a comprehensive introduction to the essentials of problem solving. This course explores core tools, techniques and structured methodologies, equipping you with the confidence to contribute effectively in problem-solving teams. You'll learn to apply key tools to create robust, sustainable solutions that drive real impact on quality.



16 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

## INDICATIVE CONTENT

### 1. Problem definition, scope.

- (Is/Is Not, Description structures, customer/stakeholder requirements).

### 2. Understanding how to gather data about customer requirements.

- Using focus groups, face to face interviews, questionnaires, interviews and observation.

### 3. Risk identification and key tools for risk analysis

- Risk register, risk matrix, PDPC and FMEA.

### 4. Working as a team member with the following tools:

- Tools to understand current conditions (flowcharts, check sheets, stratification, Pareto charts)
- Tools for root cause analysis (cause/effect Diagram, 5Whys)
- Solution generation (selection matrices)
- Evaluation of solutions (PDCA & risk assessment)
- Implementation of solutions (standardisation, monitoring, follow up).

## TOPIC AREAS

Process improvement

## CERTIFICATION

Certificate of  
Completion



# 2: INTRODUCTION TO RISK MANAGEMENT (FD103)

## OVERVIEW

Build a strong awareness of the core tools, techniques and structured approaches used in risk management across diverse organisational contexts. By the end of the course, you'll be ready to contribute confidently as part of a team, applying key risk management tools within your organisation.



16 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

## INDICATIVE CONTENT

1. Introduction to risk and its importance in organisational leadership and ISO 9001. Including:

- legal aspects
- regulatory
- corporate governance
- social responsibility
- sustainability
- organisational prosperity.

2. Types of organisational risk including external influences and benefits of addressing them.

3. Awareness of ISO 31000 and risk management principles, framework and lifecycle process.

4. Roles in risk management.

5. Overview of methods for risk identification and typical tools such as idea generation.

6. Overview of analysis tools such as risk register, risk matrix, PDPC, FTA, FMEA.

7. Overview of risk response and typical tools such as mistake proofing (Poka-yoke).

## TOPIC AREAS

Risk

## CERTIFICATION

Certificate of  
Completion



# 2: INTRODUCTION TO CHANGE MANAGEMENT (FD104)

## OVERVIEW

Develop a solid understanding of the principles of change management. This course builds your knowledge and practical approaches for implementing, or contributing to, effective change within organisations, with a focus on driving lasting improvements in customer and stakeholder satisfaction.



8 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

## INDICATIVE CONTENT

1. Introduction to organisational change, values and cultures
2. Change thinking: The Plan-Do-Check-Act (PDCA) cycle
3. **Barriers and enablers of change:**
  - Organisational barriers to change and organisational enablers for change
  - Common approaches to change management
  - Common approaches to improvement-based change.
4. **Introduction to learning patterns:**
  - Process of learning and learning needs
  - Learning styles
  - PDCA in learning and improvement and PDCA in audit, review and assessment.
5. **Increasing readiness to change:**
  - Role of the customer/stakeholder
  - Stakeholder engagement.
6. **Introduction to managing change:**
  - Cycles of change and the change curve
  - Management processes
  - Planning
  - Roles.

## TOPIC AREAS

Change

## CERTIFICATION

Certificate of  
Completion



## 2: INTRODUCTION TO PRODUCT & SERVICE MANAGEMENT (FD105)

### OVERVIEW

Develop an understanding of the key tools, techniques and structured approaches used in product and service management across diverse organisational contexts. By the end of the course, you'll be equipped to contribute effectively as part of a team, applying these tools within your organisation.



16 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

### INDICATIVE CONTENT

1. Benefits of product and service management, quality planning and relationship to ISO 9001 and TS 16949.
2. Introduction to the product lifecycle stages and methodology.
3. Role of the Product/Service Manager.
4. Introduction to market analysis, benchmarking, and understanding customer requirements.
5. **Innovation stage process:**
  - Stage process (methodology)
  - Idea generation, screening and product/service selection
  - Product/service requirements document
  - Business review process
  - Stakeholder management.

### TOPIC AREAS

Product

### CERTIFICATION

Certificate of  
Completion



## 2: INTRODUCTION TO PRODUCT & SERVICE MANAGEMENT (FD105)

### 5. Concept stage process:

- Stage process (methodology)
- Writing a business case
- Critical success factors (CSF)
- Product/service forecast and trend analysis
- Cost and value analysis.

### 5. Development stage process:

- Stage process (methodology)
- Introduction to prototyping, piloting and evaluation methods
- Introduction to quality function deployment
- Introduction to quality planning for the supply chain.

### 6. Launch stage process:

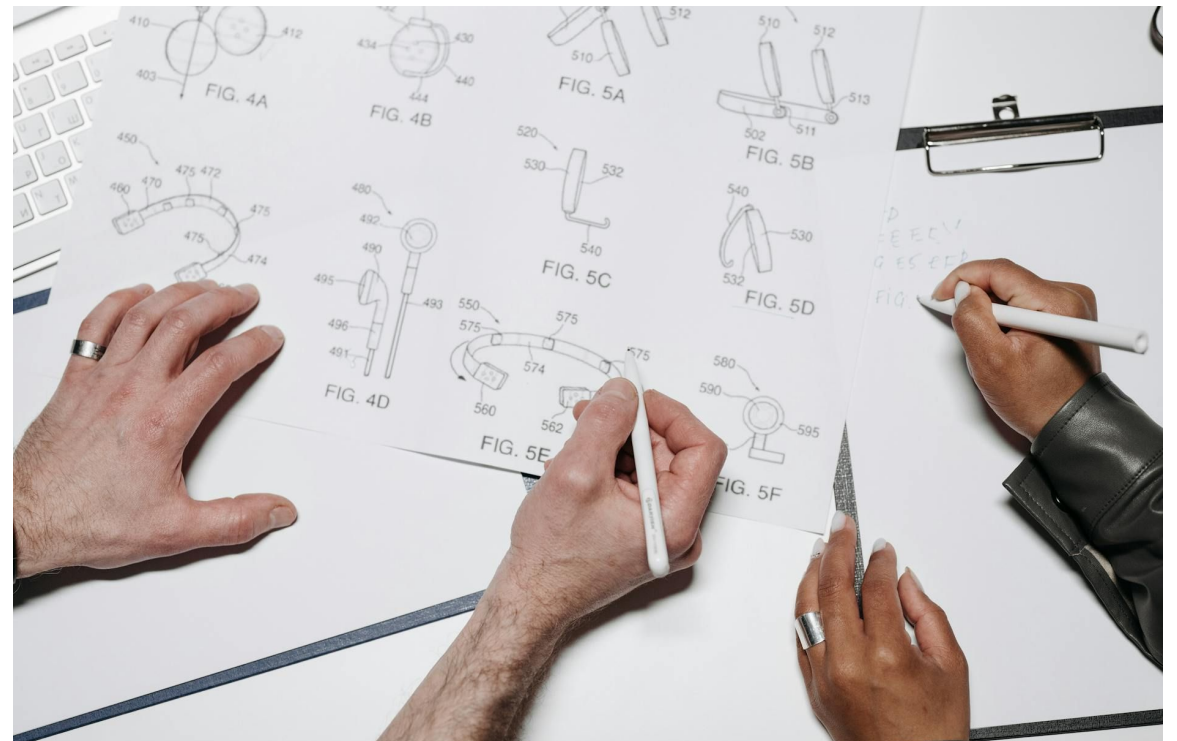
- Stage process (methodology)
- Introduction to launch planning.

### 7. Production/Service Stage process:

- Stage process (methodology)
- Role of process management and continual improvement.

### 8. Withdrawal stage processes:

- Stage process (methodology).





# 2: INTRODUCTION TO PROCESS DESIGN (FD106)

## OVERVIEW

This course develops essential skills in process design and standardisation. You will learn how to understand customer and stakeholder requirements and define clear, consistent processes to deliver them effectively.

By the end of the course, you'll have practical knowledge you can apply in your role to improve consistency, efficiency and quality.



16 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

## INDICATIVE CONTENT

1. Introduction to process thinking and its place in ISO 9001.
2. Tools for understanding the voice of the customer:
  - Kano model, surveys, interviews.
3. Gathering stakeholder, regulatory, legislative, compliance and standards related requirements.
4. A method to design/define a process.
5. Key tools in process definition:
  - SIPOC, Flowchart.
6. Defining measure of process performance (CTQ Trees and operational definition).
7. Supply chains and customers in supply chains.
8. A method to standardise a process.
9. Key tools in process standardisation: for example, e.g. SOPs, Visual Aids, 5S.
10. Process design/definition applied in continual and step change improvement activities.

## TOPIC AREAS

Process management

## CERTIFICATION

Certificate of  
Completion



## 2: INTRODUCTION TO MANAGEMENT SYSTEMS (FD107)

### OVERVIEW

Develop an understanding of management systems and their role in organisations. By the end of the course, you'll be able to explain how customer and stakeholder requirements can be used to create a management approach that drives continuous improvement in customer satisfaction.



8 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

### INDICATIVE CONTENT

1. Overview of management systems and the purpose of ISO 9001:2015.
2. Benefits and scope of a management system.
3. Seven principles of quality management.
4. Overview of:
  - System thinking, the supply chain and PDCA
  - Seeking opportunities and reducing risk – risk-based thinking
  - Challenging the organization – policy deployment
  - Improving the organisation – quality planning
  - Managing processes and measuring performance
  - Sustaining gains – continual improvement
  - Evaluating and improving the organisation – role of audit, assessment and certification.

### TOPIC AREAS

Management system,  
audit

### CERTIFICATION

Certificate of  
Completion



## 2: INTRODUCTION TO STAKEHOLDER COMMUNICATIONS (FD108)

### OVERVIEW

Develop essential skills in communicating, influencing and negotiating across diverse organisational contexts. By the end of the course, you'll be able to evaluate and enhance both your own communications and those of others within your organisation.



8 HOURS / 4  
WEEKS



DEDICATED  
TUTOR



ONLINE



£395 +VAT

### INDICATIVE CONTENT

1. Introduction to effective communications.
2. Verbal communications:
  - Creating a clear and concise message, Voice and body language, Presentation skills & Effective questioning.
3. Written communications.
4. Behaviour in communication
  - Personal styles, Personality types & Communication styles.
5. Listening skills
6. Giving and receiving feedbackFeedback framework
  - Dealing with conflict.
7. NegotiationNegotiation processSkills in conducting a negotiation.
8. Personal planning
  - Customer and stakeholder communications in your organisation
  - Evaluation of communicationsAction planning.

### TOPIC AREAS

Soft skills

### CERTIFICATION

Certificate of  
Completion

# 2: YOUR LEARNING JOURNEY





# 2: LEARNING & ASSESSMENT

Begin your quality management learning journey with our flexible, fully online courses, designed to fit around your schedule.



## Flexible Learning

Study at a time, place, and pace that works for you. Delivered over 4 weeks, giving you time to absorb, reflect and practise your skills.



## Individualised Tutor Support

Benefit from a dedicated tutor providing personalised guidance, feedback and support throughout your course.



## Structured Assessment

Learn through comprehensive content, supported by structured assessment activities to consolidate your knowledge.



## Online delivery

Access all learning, assessments and support through our Learning Management System – anytime, anywhere.

Our approach ensures you don't just learn the theory – you actively apply it, receive feedback on your performance and build the skills required for effective quality management.



# 2: HOW LONG DOES IT TAKE?

---

## COURSE DURATION

The typical course duration is 4 **weeks**

You should commit to at least 4 hours of study each week.

Each course requires a minimum of **8 – 16** learning **hours**.

Additional resources are provided for further research, allowing you to extend your study time and get more from the course if you wish.

The maximum duration for each course, as set by the CQI and IRCA, is 6 months, while the full Certificate must be completed within 3 years.



## 2: COURSE REQUIREMENTS

### PRIOR LEARNING

No prior experience? No problem. The Foundation courses are perfect for those starting in quality or working in other professional roles.

At the point of enrolment, we ask you to provide a brief statement on your work experience, training, qualifications and study goals, which we'll assess to ensure the level is appropriate and will match your development goals.

Unsure which level or course is right for you?  
[Use the CQI tool to help](#), or request a call with us.

### ENGLISH LANGUAGE COMPETENCY

Course delivery is in English and a good standard of written and spoken English is required to participate effectively in learning and assessment activities. This is self-assessed and is not formally evaluated by rove.

Ensuring you meet these entry requirements will help you fully engage with the course content and successfully develop your quality management competence.



# 2: WHAT ARE THE COURSE FEES

£395.00 (+VAT).

A **10% discount** is applied if you enrol on the Foundation Certificate (all seven quality courses): £2,488.50 (+VAT) – inclusive of discount.

Course fees cover:

Tutorial Support and  
Assessment



Course Induction



Learning,  
Assessment and  
Support Materials



Learning  
Management System  
Account



CQI and IRCA  
Registration



Certificate (Digital)



Payment can be made via bank transfer or online (including credit card).



# 2: CERTIFICATION & PROGRESSION



## CERTIFICATION

On successful completion of each course, you will be awarded a **Certificate of Completion**.

The **Foundation Certificate in Quality Management** is awarded by the CQI and IRCA on completion of all seven quality courses.



## PROGRESSION

On completing the Foundation course(s), you can progress to the **Practitioner level**.



# INTRODUCTION TO ISO 9001:2015 (QMS)

This course introduces the management systems approach and the requirements of ISO 9001, providing a foundation for those looking to progress to CQI and IRCA Certified QMS Auditor Training courses.



# 3: INTRODUCTION TO 9001:2015 – QMS (FD116)

## Introduction to ISO 9001:2015 – Quality Management Systems (FD116)

This course provides an introduction to the ISO 9001:2015 standard and demonstrates how it supports the development and continual improvement of quality management systems.

You will gain a clear understanding of quality management principles, key techniques and how ISO 9001:2015 is interpreted and applied in practice.

It provides a solid basis if you wish to go on to complete the CQI and IRCA Certified QMS Auditor Training course and is a prerequisite for IRCA QMS Auditor Certification.





# 3: INTRODUCTION TO 9001:2015 – QMS (FD116)

## OVERVIEW

This course is ideal for those with basic knowledge or experience in quality management. It provides a clear understanding of the management systems approach and the requirements of ISO 9001, while also laying the foundation for progression to CQI and IRCA Certified QMS Internal Auditor Training.



7 HOURS / 4 WEEKS



DEDICATED TUTOR



ONLINE



£395 +VAT

## INDICATIVE CONTENTS

### 1. The purpose of a quality management system, of quality management systems standards, and the business benefits of improved performance of the quality management system.

- The purpose of a quality management system and the business benefits of improving the quality management system's performance.
- The processes involved in establishing, implementing, operating, monitoring, measuring, analysing, evaluating, reviewing, maintaining, and improving a quality management system, including the significance of these for QMS auditors.
- The terms and definitions defined and used in ISO 9000.

### 2. The structure and content of ISO 9001 and its relationship with ISO 9000.

- The structure and content of ISO 9001 with reference to the PDCA cycle and the model of a process-based quality management system.
- The relationship between ISO 9001 requirements and ISO 9000 with reference to the seven quality principles.

### 3. The specific quality management related requirements of ISO 9001.

- The relationship between the external and internal issues, the relevant requirements of relevant interested parties, the actions to address risks and opportunities, and the quality management system processes needed to implement them.
- The purpose of the scope of a quality management system and what should be considered when determining it.
- The purpose of a quality policy, the relationship between the quality management system scope, and the quality policy and the requirements for its content, implementation and review.
- The role of top management for the effectiveness of the quality management system.
- The requirements for quality objectives and the relationship between them, the quality policy and management review.
- The resources needed to achieve customer satisfaction and conformity to product and service requirements and the requirements for support.
- How an organisation plans, implements and controls the processes needed to meet quality management system requirements, and how any externally provided processes, products and services are controlled.
- The typical processes and associated process controls required to achieve customer satisfaction and conformance of product and service with requirements.

## TOPIC AREAS

Management systems, audit

## CERTIFICATION

Certificate of Completion

# 3: YOUR LEARNING JOURNEY





# 3: LEARNING & ASSESSMENT

Build your Quality Management System knowledge with our flexible, fully online Introduction to ISO 9001:2015 course, designed to fit around your schedule.



## Flexible Learning

Study at a time, place and pace that works for you. Spread four weeks, each giving you time to absorb, reflect, and practise your skills.



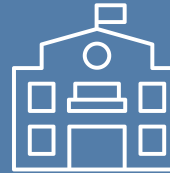
## Individualised Tutor Support

Benefit from a dedicated tutor providing personalised guidance, feedback and support throughout your course.



## Online Learning

Learn through comprehensive content, reinforced with assessment exercises.



## Application

Assessments let you apply your knowledge to your role, organisation and sector, with answers expected to reflect your own work and experience.



## Online delivery

Access all learning, assessments and support through our Learning Management System, anytime, anywhere.

Take the next step in your quality management career – flexible, online and designed to give you the time and support to succeed.



# 3: HOW LONG DOES IT TAKE?

---

## COURSE DURATION

The typical course duration is 4 **weeks**

You should commit to at least 2 hours of study each week.

Each course requires a minimum of 7 learning **hours**.

Additional resources are provided for further research, allowing you to extend your study time and get more from the course if you wish.

The maximum duration for the course, as set by the CQI and IRCA, is 6 months.



# 3: COURSE REQUIREMENTS

## RECOMMENDED PRIOR LEARNING

To gain maximum benefit from this course, you are expected to have prior knowledge of:

### Management Systems

The Plan, Do, Check, Act (PDCA) cycle

The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continual improvement.

### Quality Management

The fundamental concepts and the seven quality management principles (see ISO 9000)

The relationship between quality management and customer satisfaction.

### ISO 9001

An understanding of the requirements of ISO 9001 and the commonly used quality management terms and definitions, as given in ISO 9000.

At the point of enrolment, we ask you to provide a brief statement on your work experience, training, qualifications and study goals, which we'll assess to ensure the level is appropriate and will match your development goals.

Unsure which level or course is right for you? [Use the CQI tool to help](#), or request a call with us.



# 3: COURSE REQUIREMENTS

---

## ACCESS TO ISO 9001:2015

Access to the ISO 9001:2015 standard is central to the course and you will need to have a copy for use during the training.

You can access ISO standards through various channels, including purchasing them directly from the ISO website or its national partners, e.g. BSI in the UK.

## ENGLISH LANGUAGE COMPETENCY

Course delivery is in English and a good standard of written and spoken English is required to participate effectively in learning and assessment activities. This is self-assessed and is not formally evaluated by rove.

Ensuring you meet these entry requirements will help you fully engage with the course content and successfully develop your quality management competence.



# 3: WHAT ARE THE COURSE FEES

**£395.00 (+VAT)** A 10% discount is applied if you also enrol on the Foundation Certificate in Quality Management.

Course fees cover:

Tutorial Support and  
Assessment



Course Induction



Learning,  
Assessment and  
Support Materials



Learning  
Management System  
Account



CQI and IRCA  
Registration



Certificate (Digital)



Payment can be made via bank transfer or online (including credit card).



# 3: CERTIFICATION & PROGRESSION



## CERTIFICATION

On successful completion of the course, you will be awarded a **Certificate of Completion**.



## PROGRESSION

On completing the ISO 9001:2015 course, you can progress to the **Internal Auditor – QMS (PT236)** course or undertake Quality Management courses.



# LEARNING IN PRACTICE



# 4: CASE STUDIES

Read how completing CQI and IRCA Certified courses has helped learners strengthen their skills and apply quality management principles within their role, organisation and industry.

Discover how the knowledge gained supports real-world improvement and professional development.

QUALITY IN  
EDUCATION



QUALITY IN  
RESEARCH



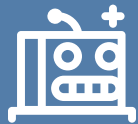
QUALITY IN  
CONSTRUCTION



QUALITY IN  
MANUFACTURING



QUALITY IN  
ENGINEERING



QUALITY IN  
MANUFACTURING



QUALITY IN  
MANUFACTURING



QUALITY IN  
CONSULTANCY



# 4: CASE STUDIES & LEARNER EXPERIENCES

*'The Certificate has a great continuity.'*

Foundation Certificate

*'Course materials very interesting and well structured. Tutor has been very helpful.'*

Problem Solving – FD102

*'I have learnt great techniques and methodologies that I can share with my team and I have already put some of these in to practice. After 16 years without picking up a book or doing any type of study it was challenging when I started these courses, but I am glad I have stuck with it, as its having a positive impact in me, on my career and will also help me help my organisation achieve greater quality standards.'*

Foundation Certificate

*'For me I find distance learning much easier than having to put pen to paper every day in a classroom. The best part about this course was just that I could take my time and work it all around work as well.'*

Foundation Certificate

*'My Tutor provided excellent, timely support when required.'*

Change Management – FD104

*'Great to have feedback on every answer.'*

Risk Management – FD103

*'My tutor provided clear instructions and was always there to help with any questions I had.'*

Problem Solving – FD102

*'Thorough and engaging materials.'*

Stakeholder Communications – FD108

*'A very insightful course, course material is excellent and well thought out.'*

Management Systems – FD107

*'Great tutor – very helpful.'*

Foundation Certificate



# QUESTIONS?

If you have any questions, please get in touch with us:

- +44 (0) 191 670 9529 or
- [info@roveconsultancy.co.uk](mailto:info@roveconsultancy.co.uk)



# ENROLMENT

*YOU CAN ENROL ONLINE  
HERE.*

Once we receive your completed form, we will process your application and issue an invoice for course delivery.

Following payment, we will contact you to with everything you need to get started.