

QUALITY MATTERS



WELCOME TO THE WINTER EDITION OF QUALITY MATTERS – INSIGHTS, ACHIEVEMENTS AND OPPORTUNITIES TO GROW!

It's been an exciting start to 2026 at rove, with a focus on helping quality professionals strengthen their skills, stay current and make an even bigger impact in their organisations. To support this, in this edition we explore why CPD remains essential, share our top tips for planning your professional development, look ahead to 2026 with the CQI's outlook and share details of our new and upcoming course – ISO 9001:2015 Internal Auditor (PT236).

We're also celebrating achievements across the quality community – a big congratulations to everyone who has completed their studies and achieved certification with rove, including Sherry Cook. Sherry, who has recently completed the CQI and IRCA Professional Certificate in Quality Management, believes this achievement has strengthened her strategic leadership and supported her work in embedding quality, compliance and sustainability at Ilika Technologies Ltd.

Finally, with recently upgraded course materials, we're inviting your feedback to help us continue improving our learning experience for you and future learners – each and every comment counts. Read on for this and more...

WHY INVEST IN CPD

WHY INVEST IN YOUR CPD IN 2026

We've kicked off 2026 focussing on CPD – sharing practical advice on LinkedIn to help quality professionals stay current, strengthen their skills and make a bigger impact in their organisations. As part of this campaign, we shared a series of insights, tools and guidance to support learners in planning and prioritising their CPD for the year ahead. If you missed it, Parinaz, Quality Management Tutor at rove, shares why CPD remains essential in 2026 and how continuous learning builds confidence, credibility and supports career progression. Read the blog here.



NEW ISO 9001:2015 QMS INTERNAL AUDITOR COURSE

COMING SOON! ISO 9001:2015 INTERNAL AUDITOR COURSE (PT236)

We're pleased to share that rove will soon be delivering a new auditing course: ISO 9001:2015 Internal Auditor Course (PT236). This Practitioner level, online ISO 9001 Internal Auditor Course equips learners with the skills to plan, conduct and report internal audits. It helps organisations strengthen their Quality Management Systems (QMS) and embed continual improvement. Enrolment will be opening soon! To be notified when bookings go live, keep an eye on our updates or get in touch with a member of the rove team – info@roveconsultancy.co.uk.



THE CQI'S OUTLOOK FOR 2026

CQI CEO Vince Desmond explores the key challenges and opportunities for the quality profession in 2026, from global risk and economic uncertainty to the rise of AI. Drawing on insights from international quality bodies, he highlights concerns that quality management is slipping from the strategic agenda and considers what this means for professionals in the year ahead. Click for more.



SPOTLIGHT ON... JOSEPH JURAN

We continue our series celebrating the pioneers of quality management, with this edition shining a light on Joseph Juran – the engineer and management consultant widely regarded as a founding father of modern quality programmes. His work laid the foundations for many practices still used by organisations today, from strategic management engagement to systematic approaches for improving quality. Juran's pioneering ideas continue to shape organisations, including top management involvement, the Pareto principle, the cost of poor quality, and his ten steps to quality improvement. Find out more...



STUDY SKILLS: TOP 5 CPD TIPS FOR QM PRACTITIONERS

The latest post in our Study Skills series, looks at Continuing Professional Development (CPD) and how it sits at the heart of effective quality management. If you're already studying with us, you're already demonstrating a commitment to CPD – investing time and effort to develop your knowledge, skills and professional credibility. To help you build on that commitment, we've put together our top tips to plan and prioritise your CPD for the year ahead. Click to read more.



LEADING QUALITY AND COMPLIANCE AT A STRATEGIC LEVEL

We love celebrating the achievements of our learners and in this edition we're focussing on Sustainability, Quality and Business Compliance Director Sherry Cook, who has successfully completed the CQI and IRCA Professional Certificate in Quality Management. This achievement has strengthened her strategic leadership and supported her work in embedding quality, compliance and sustainability across Ilika Technologies Ltd. Click to read more...



YOUR FEEDBACK MATTERS

We're always looking for ways to improve your learning experience and that's why we've been busy working behind the scenes to enhance our course materials. You'll have noticed we've updated many of our course resources and workbooks – to make them more engaging and accessible and we'd love to hear your thoughts. Whether it's suggestions for changes to course materials, thoughts on any aspect of course delivery, or ideas to make our courses even better – your feedback helps us shape learning that works for you and future learners. Please take a few minutes to give your feedback and help us make your learning experience even better! Click to have your say, or drop us an email at info@roveconsultancy.co.uk



HATS OFF TO OUR QUALITY MANAGEMENT ACHIEVERS!

It's been another great few months for our learners! We're delighted to recognise the success of everyone who has recently completed their Quality Management studies and achieved certification with us.

- **Foundation Level:** 9 courses completed, 1 certificate awarded.
- **Practitioner Level:** 17 courses completed, 1 certificates awarded.
- **Professional Level:** 29 courses completed, 3 certificates awarded.

Your dedication and drive continue to inspire us. Congratulations to all our recent achievers – your commitment to professional excellence is helping raise the bar across the quality community.

