

## Welcome to the Summer-24 edition of our **QUALITY MATTERS** newsletter!

We're delighted to bring you a special edition of QUALITY MATTERS, commemorating a major milestone. Earlier this month, we celebrated supporting 100 learners achieve CQI and IRCA Certificates in Quality Management.

The Foundation, Practitioner and Professional Certificates involve up to three years of dedicated study and require the completion of at least six courses. In total, this amounts to nearly 700 courses and over 16,500 hours of study.

We'd like to dedicate this newsletter to these learners, acknowledging their commitment to professional growth and, above all, celebrating their remarkable accomplishments. Read on to discover insights from those who have attained the Certificates and the invaluable impact it has had on their roles.

### 100 LEARNERS COMPLETE PRESTIGIOUS CERTIFICATES

We're proud to announce 100 of our learners have now achieved the Foundation, Practitioner and Professional Certificates in Quality Management. The prestigious CQI and IRCA Certificates can take up to three years of study and involve completing at least six courses.

This milestone is testament to our learner's commitment to excellence, innovation, and continuous improvement. It also symbolises the importance and investment their organisations place on professional development and the role of Quality Management practitioners in driving success and competitiveness within their organisations.

Congratulations to each and every one of you for achieving this amazing accomplishment! You can watch our celebratory video [here](#) and see how it's impacted on their roles [here](#).



*The tools provided in the Practitioner Certificate have made me a better employee, thinker and really made me appreciate how a system works within the whole business.*

Sasha Low, Deputy Quality Manager & Environmental Management Systems Manager  
at Eumar Technology Limited & Ubersorb Limited



### PROFESSIONAL CERTIFICATE PREPARES MANAGER FOR SENIOR ROLE

Hubert Ircow, Quality Manager at Mott MacDonald, is the latest learner to achieve the Professional Certificate in Quality Management. The Professional Certificate, which is aimed at experienced Quality Management Practitioners, has given Hubert greater confidence, and has also equipped him with the tools to succeed in a more senior position within his organisation. Read [more](#).

### ELEVATING QUALITY AT SSE

A Quality Advisor from SSE Plc, has recently achieved a notable milestone by obtaining the CQI and IRCA certified Professional Certificate in Quality Management. What's more, Ross Scobie is hopeful it'll act as stepping stone towards CQI Chartership and a more senior position within his organisation.

Ross' manager, Jim Scott BSc, CQP, FCQI, believes the courses have not only provided him with a broader Quality knowledge base but have helped him in his role. Find out [more](#).



## NEWS & VIEWS FROM THE CQI

Did you know registrations are now open for this year's Quality Live? Returning on Thursday 20 June, Quality Live brings together experts, quality professionals and innovators for an inspiring day of continuous professional development, networking and celebrating the best of the profession with the seventh International Quality Awards. You can find out more and book your tickets [here](#).

## PURSUIT OF LEARNING RESULTS IN PROFESSIONAL RECOGNITION

Laura Grout, Head of Quality for Scientific Operations at Wellcome Sanger Institute, has successfully completed the Practitioner Certificate.

A curiosity to explore new tools and techniques, alongside a new role prompted Laura to enrol on the accredited Certificate. Laura believes she has expanded her knowledge and improved her skills as a quality practitioner. Read more [here](#).

## ACCREDITATION LEADS TO ENHANCED COMMUNICATION SKILLS

Senior Quality Engineer Katarzyna Nadzieja, has completed the Professional Certificate following two years of studying. She believes the courses have not only provided her with a more holistic understanding of her organisation and the challenges faced by other departments, but she has developed a different approach to communicating which is positively impacting on her role. Find out more [here](#).

## READY TO SKYROCKET YOUR CAREER TO THE NEXT LEVEL?

If you've been inspired by the learners who have completed the CQI and IRCA Certificates, or if you're looking to take your career to next level – talk to us about progression opportunities. Wherever you are in your career, there's a course to help you progress, gain new knowledge, and develop your skills. [Get in touch](#) to arrange a confidential, one-to-one, discussion.



*The Certificate has given me the ability and the knowledge to progress in my role. I am also implementing more, and more, of what I have learnt during the course to in the workplace.*

Rebecca Todd, QA Officer, Merit Holdings Ltd



## DON'T FALL FOUL OF PLAGIARISM PITFALLS

We're committed to ensuring you get the most out of our CQI and IRCA accredited courses and your learning journey. To ensure you don't fall foul of any plagiarism pitfalls, we've compiled this short video, including definitions and top tips. Watch it [here](#).