

Welcome to the Spring-24 edition of our **QUALITY MATTERS** newsletter!

It's always great to start a New Year with positive news – and we're pleased as punch for all our learners who have successfully started theirs by achieving CQI accreditation! We've included some of their inspiring stories below. A drive for excellence, innovation, and continuous improvement is also at the heart of what we do, find out how we work in partnerships with organisations to achieve this. In other news, the CQI has launched a new Learning hub and they've also brought the Foundation courses in-line with Practitioner and Professional courses by introducing the Foundation Certificate in Quality Management. Read on, to find out about this and more.

## CELEBRATING SUCCESS AT ROVE

We take immense pride in supporting all our learners and enjoy hearing about the ways their studies have positively impacted both on themselves and the organisations they work with. Read on to discover how a commitment to professional development, combined with hard work has benefited these Quality Management Professionals.

### Professional Certificate paves the way for Chartered status

Project Construction Quality Manager Ian Butterfield, has recently completed the CQI and IRCA Professional Certificate in QM. This accomplishment not only showcases Ian's commitment to professional development but has paved the way for him to apply for Chartered Member status. [More...](#)

### SENIOR QUALITY MANAGER ACHIEVES PROFESSIONAL ACCREDITATION

Arwen May, has recently achieved a significant milestone by completing the CQI and IRCA Professional Certificate in QM. This accomplishment not only reflects Arwen's commitment to continuous professional development but serves as an inspiration for professionals seeking to enhance their leadership skills in the field of Quality Management. [More...](#)

### LEARNER ADVANCES CAREER FOLLOWING CQI ACCREDITATION

A Deputy Quality Manager & Environmental Management Systems Manager has achieved CQI and IRCA accreditation, as well as the opportunity to advance her career. Sasha Low attained the CQI's Practitioner Certificate in QM and she's since been asked to develop an environmental system ISO14001 and a net zero system ISO-14064-1. [More...](#)



### CASE STUDY

Developing a Quality Management Pathway Partnership with Bobcat

### DEVELOPING A QUALITY MANAGEMENT PARTNERSHIP WITH BOBCAT

In the ever-changing landscape of global manufacturing, the pursuit of excellence is not simply a goal but a continuous journey. Read on to find out how a collaborative partnership between Bobcat EMEA, a leader in compact equipment manufacturing, and rove, illustrates a commitment to excellence, innovation, and continuous improvement. [More...](#)

## THE CQI'S LEARNING HUB

Have you heard about the CQI and IRCA's new Quality Learning Hub which has been tailored for quality professionals? The platform offers 100+ online courses and a unique self-assessment tool based on The Profession Map.

If you're looking to unlock your competence levels and drive your career forward, you can explore the Quality Learning Hub [here](#).



## NEW! FOUNDATION CERTIFICATE IN QUALITY MANAGEMENT

We are delighted to hear the CQI and IRCA is now offering learners, who complete all seven foundation level quality courses, a 'Foundation Certificate in Quality Management.' This is in-line with the overarching Certificates they offer for the Practitioner level and Professional level courses.

If you have completed all seven Foundation in the past six months, please [get in touch](#) with us and we'll let you know how you can claim the Certificate.

# HAVE YOUR SAY!

## YOUR VIEWS MATTER

We are committed to providing an exceptional service to all our learners and the organisations they work in.

As such, it's important to us, to continually improve our service and we would really appreciate any comments on how we can do this.

#HaveYourSay – please take a couple of minutes and complete our learner survey [here](#).

## A FINAL NOTE... BE MINDFUL OF MALPRACTICE

To protect the integrity and credibility of its courses, the CQI and IRCA prioritise ethical conduct and treat malpractice with the utmost seriousness. Approved Training Partners (ATPs) are required to follow the CQI and IRCA's Policy.

If you've missed the first in our series of 'study skills' articles, please take a look at our article on plagiarism and make sure you don't fall prey of any plagiarism pitfalls. You can read our top-tips [here](#).