

QUALITY MATTERS

Welcome to our November-22 edition of our **QUALITY MATTERS** newsletter!

This month we were proud to support World Quality Week 2022 #WQW22 and all the great work you do.

The theme; Quality Conscience: doing the right thing, provided an opportunity to reflect on how corporate culture and conscience can help or hinder an organisation to make decisions and 'do the right thing' for all stakeholders. Across the week, we ran a campaign across our [LinkedIn](#) and [Twitter](#) channels. If you missed these, we've included some key articles and findings in this newsletter. Read on to find out about #WQW22, and more...

OPINION: AN ETHICAL DILEMMA?

The theme of this year's World Quality Week #WQW22 was Quality Conscience: Doing the right thing.

Programme Lead, Chris Smith PCQI, asks why corporate responsibility matters and the roles organisations, stakeholders and quality managers can play in shaping ethical behaviour and creating value in corporate responsibility strategy.

You can read Chris' blog [here](#).

WORLD QUALITY WEEK 2022
CQI | IRCA

Quality conscience:
doing the right thing

7 – 11 NOVEMBER 2022

CELEBRATING YOUR SUCCESSES

We have updated our website to include an '[our customer's say](#)' section, which is jam packed with case studies from learner's who have enjoyed their studies. You can read about two of our learners who have recently completed the Professional Certificate below. If you'd like to be featured, please get in [touch](#).

[Michael Johnson, QA/QC Manager at B-Gen Ltd – Professional Certificate](#)

[Kuwait based, Quality Assurance Engineer Manish Kumar, Professional Certificate](#)



WANT TO JOIN THE CQI?

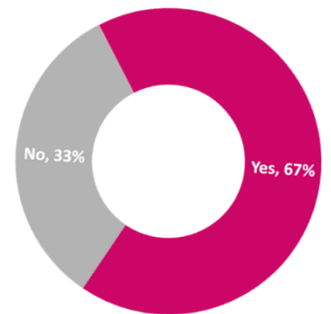
CQI membership demonstrates your competence and commitment to quality, and you get to network with 20,000 like-minded professionals. Plus, our certified courses provide you with the knowledge and skills to support an application for membership of the CQI and IRCA. If you are considering joining the CQI, we've pulled together this handy guide, explaining membership grades, requirements, costs and guidance. [More...](#)

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DOES YOUR ORGANISATION USE CONSCIENCE DECISION MAKING AT EVERY LEVEL?

As part of #WQW22 we asked you to consider this question and a big thank you to those of you who voted and shared your opinions.

67% of respondents said, yes, their organisation's do use conscience decision making at every level. Whereas a third of you said no - citing resources and recruitment as reasons why this may not happen.



WE'RE HIRING

Does anyone want to help us train the next cohort of Quality Management Professionals?

We're looking to expand our team and would be keen to hear from anyone who has a passion and interest in developing people. More info about this flexible, home working role, will be with you soon. But, if this sounds up your street, why not drop us an [email](#) to arrange an informal chat?

GUEST BLOGS

We're on the lookout for budding bloggers!

If you have a specialist subject or burning passion for anything QM related, and you'd be happy to share this with others, why not get in touch?

If you'd like to see your articles published in here and on our [website](#), please [email Wendy](#).

LISTEN!

We've updated our blog post on Podcasts – to bring you our TOP 10 quality management podcasts. Access it [here](#).



“Slowness to change usually means fear of the new.”

Philip B. Crosby.

WANT EVEN MORE NEWS AND VIEWS FROM ROVE?

If you're enjoying our newsletter, why not give us a follow on [LinkedIn](#) and/or [Twitter](#)?