

QUALITY MATTERS

A warm welcome to our new *QUALITY MATTERS* newsletter!

In this edition, Programme Lead Chris Smith, assesses whether a robust risk management strategy will help organisations counter the Covid-19 crisis, we shine the spotlight on W. Edwards Deming – the leading management thinker in the field of quality, celebrate our ninth learner to achieve the acclaimed Professional Certificate in Quality Management, and give you the perfect excuse to put the kettle on, sit back, relax and enjoy some of our favourite YouTube Quality Management videos over the Easter weekend. Enjoy!

RISKY BUSINESS?

Here's the first of our monthly blogs from rove's Quality Management Programme Lead, Chris Smith. In this post, he looks at the impact of Covid-19 across the global economy and how a robust, ongoing and fluid risk management plan should now be a prerequisite for organisations to counter the Covid-19 crisis.

Read Chris' blog [here](#).

OPINION



QUALITY PROFESSIONALS REACH FOR THE STARS

We've started the year on a high, with our ninth learner receiving the highest accolade awarded by the World's leading professional body for quality experts - the Professional Certificate in Quality Management.

Read more [here](#).

Striving for excellence in the quality profession

Victoria Tait, Quality Specialist at Qualitait – a division of J Tait & Sons, UK, talks to [The CQI and IRCA](#) about securing Chartered Quality Professional status (CQP MCQI), and what others should consider when regrading. Read more [here](#).

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QUALITY MANAGEMENT GURUS

William Edwards Deming (1900 – 1993) is widely acknowledged as the leading management thinker in the field of quality.

His message was simple, by improving quality companies will decrease expenses as well as increasing productivity and market share. His philosophy is one of cooperation and continual improvement; it avoids blame and redefines mistakes as opportunities for improvement.

Find out more [here](#).

Spotlight on...
W. Edwards Deming.

TOP-TIPS TO BEAT THOSE LOCKDOWN BLUES

Here's some useful articles, to help you get through lockdown...

[Lockdown cabin fever? 56 tried, tested and terrific ways to beat the boredom.](#)

[It's not just you. A lot of us are hitting a pandemic wall right now.](#)

[The joy of steps: 20 ways to give purpose to your daily walk](#)

WATCH!

Get the kettle on, put your feet up, sit back, relax and enjoy these YouTube quality videos:

[Quality Function Deployment \(QFD\) House of Quality](#)

[Types of sampling](#)

[How to create a Skills Matrix](#)

“Quality means doing it right when no one is looking.”

Henry Ford.