

Course Title: Managing Supply Chains (PT206)

Level: Practitioner

Duration: 24 hours (indicative), approximately 8 weeks

Delivery method: Supported distance learning

Assessment: 1 hour multi-choice examination

Recommended Prior Learning: Introduction to Management Systems (FD107)

Mandatory Prior Learning: None

Overview

This course provides the practical skills required to manage a broad range of supplier activities, the capability to assess the approaches taken by suppliers, measure performance, manage supply chain risks and encourage suppliers to take a process based approach to drive improvement.

Who is it for?

This course is designed for those who are practising in quality and aspire towards middle management.

Indicative course content

- Elements of the supply chain:
 - Supply chain structures and processes
 - Information flow through the supply chain
 - Introduction to supply chain logistics
 - Contracts, sourcing agreements and negotiation techniques
 - Requirements of ISO 9001 for 'external providers'
- Supply chain alliances:
 - Benefits of a partnership approach
 - Supplier development
 - Supplier communication strategies (listening skills and communication styles)
 - The role of the supplier in improvement activities
 - Risk management in the supply chain
- Process management and the supply chain:
 - Overview of process approach
 - Difference between product/service assessment and process assessment
- The role of the supplier/external provider in product/service development:
 - Overview of the stages on product/service quality planning
 - Overview of key tools used in quality planning (project plans, checklists, process maps, FMEA, control plans, control charts, capability analysis and capacity planning)
- Measuring supplier/external provider performance:
 - Supplier selection and assessment methods
 - Supplier surveys
 - Establishing specifications and service level agreements
 - Methods for product/service approval (process and documentation reviews, certificates of conformity, inspection records, test certificates, audit)
 - Performance measures, monitoring and improvement (periodic reviews, audit programmes, feedback communication processes, problem and non-conformance investigation processes and protocols)

Delivery method

Supported distance learning. A Tutor will be assigned who will provide support and guidance throughout the course. All course materials are accessible via our web-based learning system.

Course fee

The course fee is inclusive of tutorial support, learning and assessment materials, an account for our learning system, examination and certification.

- £475 +VAT per learner

Examinations

- Examinations are online and can be arranged to be taken in your workplace where invigilation is agreed and provided by your employer.
- Additional fees will apply if you wish to undertake the examination in a paper-based format.
- If you wish to sit the examination at an examination centre (please refer to 'exam information' on <http://www.roveconsultancy.co.uk/cgi-quality-management/> for details of examination centres that support external students. Please note examination centres will charge a fee for this service. Details should be obtained directly from the representatives of these organisations.
- Please note that a fee of £65 +VAT is applicable should a re-sit be required.

How to enrol

We don't have set enrolment periods for this course so you are able to enrol at any time. Please complete the contact us box below, email info@roveconsultancy.co.uk or call 0191-6600355 and we'll get back to you.