

Course Title: Leading Strategic Change and Improvement (PR306)

Level: Professional

Duration: 40 hours (indicative), approximately 10 weeks

Delivery method: Supported distance learning

Assessment: 2.5 hour multi-choice examination (case-study based)

Recommended Prior Knowledge: Managing Change and Continual Improvement (PT204)

Mandatory Prior Knowledge: None

Overview

This course provides leadership skills in the development of improvement programmes and provides delegates with the capability of coaching and facilitating all levels of the organisation in a variety of approaches to change and improvement.

Who is it for?

This course is designed for those who are currently practicing quality and are in, or aspire to leadership or senior management roles.

Indicative course content

- Change and organisational culture:
 - Organisations as systems and system thinking
 - Linking strategy with organisation systems
 - Linking strategy with improvement programmes
 - Coaching others in the use of PDCA
- Frameworks for change:
 - Project lifecycle management
 - Governance structures
 - Development of effective and engaging review processes
 - Leading stakeholder management
 - Integrating risk management into change programmes
 - Innovation approaches and methodologies
- Coaching techniques for step change improvement approaches:
 - Lean
 - Six Sigma
 - TQM
 - TPM
 - Kaizen
 - Innovation
- Roles in change and improvement initiatives:
 - Steering team and team members
 - Improvement sponsor
 - Improvement initiative leader
 - Initiative team members
 - Coaching to improve the effectiveness of roles
- Facilitating and building commitment with top management teams:
 - Influencing techniques when working with top management teams
 - Supporting the selection of change and improvement priorities

- Developing change programmes:
 - Coaching project definition, sponsorship and chartering
 - External providers and stakeholders
 - Managing and governance of change programmes
 - Review processes
- Enterprise-wide stakeholder management:
 - Supply chain considerations
 - Working with key stakeholders and partners
- Managing and governance of change programmes:
 - Overview of programme lifecycle
 - Governance processes for programmes
- Sponsorship, governance and the role of the sponsor:
 - Governance structures for sponsors
 - Key behaviours for effective sponsors
- Effective programme reviews:
 - A process for programme review
 - Typical agendas and preparation
 - Facilitation techniques for reviews

Delivery method

Supported distance learning. A Tutor will be assigned who will provide support and guidance throughout the course. All course materials are accessible via our web-based learning system.

Course fee

The course fee is inclusive of tutorial support, learning and assessment materials, an account for our learning system, examination and certification.

- £545 +VAT per learner

Examinations

- Examinations are online and can be arranged to be taken in your workplace where invigilation is agreed and provided by your employer.
- Additional fees will apply if you wish to undertake the examination in a paper-based format.
- If you wish to sit the examination at an examination centre (please refer to 'exam information' on <http://www.roveconsultancy.co.uk/cqi-quality-management/> for details of examination centres that support external students. Please note examination centres will charge a fee for this service. Details should be obtained directly from the representatives of these organisations.
- Please note that a fee of £65 +VAT is applicable should a re-sit be required.

How to enrol

We don't have set enrolment periods for this course so you are able to enrol at any time. Please complete the contact us box below, email info@roveconsultancy.co.uk or call 0191-6600355 and we'll get back to you.