



## Level 2 Diploma in Health and Social Care

### Overview

The Level 2 Diploma in Health and Social Care qualification assesses a learner's competence within a work situation. This qualification is suitable for all individuals working in Health Care, Residential Care, Supported Living or Day Centres who work under supervision. This qualification focuses on both Health and Care settings, provision of care and support of client needs and maintaining client independence as well as theories and perspectives within Health and Social Care and will enable candidates to gain a better understanding of client needs, providing care and support. The qualification contains a wide range of optional units which will allow opportunity for competence to be demonstrated in a wide range of contexts and includes specialist routes for learning disabilities or dementia care.

This qualification is based on Health and Social Care national occupational standards and is recognised as the competence component of the Intermediate Level Apprenticeship in Health and Social Care.

### The benefits of this qualification to the candidate

For candidates this qualification provides an opportunity:

- To develop new skills and gain recognition of existing skills
- Achievement of a nationally recognised and regulatory qualification for the health and social care sector
- Career progression.

### The benefits of this qualification for business

For business the benefits include:

- Nationally recognised and regulatory qualification for staff in your organisation.
- A true reflection of your staff's performance due to the competency based nature of the assessment.

### Who is this qualification suitable for?

Candidates may be working in one of the following roles; however this list is not exhaustive:

- Care assistants/support workers/key workers in residential settings
- Healthcare assistants/support workers in community and primary care environments
- Healthcare assistants/support workers in acute health environments
- Care assistants/support workers/ key workers in domiciliary services
- Care assistants/support workers/ key workers in day services
- Support workers in supported living projects
- Community based care assistants/support workers/key workers
- Personal assistants employed directly by the individual they support

### Delivery

This qualification is competence based, this means that it is linked to a candidate's ability to completely perform a range of tasks connected with their work. Assessments will be carried out on their daily activities using a range of planned assessment methods.

### Support

Candidates will be allocated a tutor who is a subject specialist within the field of health and social care. Their tutor will support and advise candidates throughout their qualification and will:

- Provide a comprehensive induction to the qualification
- Support candidates to select the most appropriate optional units
- Discuss with candidates the most appropriate methods of assessment, these may include: observation, work products, witness testimonies, discussion, written questions and answers
- Support candidates in developing their knowledge and understanding
- Plan with candidates how to meet the qualification requirements
- Review and feedback on the work candidates complete

### Learning and assessment

Candidates are required to demonstrate that they meet the requirements of the qualification by producing a portfolio of evidence. Candidates will be given an account for our web based learning and assessment system (iLearner). Via this system candidates will be able to:

- Progress at a pace that best suits them
- View up-to-date, on-going progress
- Study when, and where, they want
- Have instant access to all of the learning materials needed to develop their knowledge and understanding
- Communicate with those important to them in achieving their qualification
- Use more exciting and innovative forms of evidence
- 24/7 activity is possible.

### Qualification duration

This is dependent upon the candidate's individual circumstances but generally the qualification duration is between 3 - 6 months.

### Qualification content

Candidates must achieve a total of 46 credits.

### Mandatory Units

Candidates will achieve 24 credits from the completion the nine mandatory units below:

- **Introduction to Communication in Health, Social Care or Children's and Young People's settings** - The unit introduces the central importance of communication in such settings, and ways to overcome barriers to meet individual needs and preferences in communication.
- **Introduction to Personal Development in Health, Social Care or Children's and Young People's settings** - The unit introduces the concepts of personal development and reflective practice which are fundamental to such roles, and ways to implement these.
- **Introduction to Equality and Inclusion in Health, Social Care or Children's and Young People's settings** - The unit introduces the concepts of equality, diversity and inclusion which are fundamental to such roles.

- **Introduction to Duty of Care in Health, Social Care or Children’s and Young People’s settings** - This unit introduces the concept of duty of care and awareness of dilemmas or complaints that may arise where there is a duty of care.
- **Principles of Safeguarding and Protection in Health and Social Care** - This unit introduces the important area of safeguarding individuals from abuse. It identifies different types of abuse and the signs and symptoms that might indicate abuse is occurring. It considers when individuals might be particularly vulnerable to abuse and what a learner must do if abuse is suspected or alleged.
- **The Role of the Health and Social Care worker** - This unit provides the learner with the knowledge and skills required to understand the nature of working relationships, work in ways that are agreed with the employer and work in partnership with others.
- **Implement Person Centred Approaches in Health and Social Care** - This unit provides the learner with the knowledge and skills required to implement person-centred approaches.
- **How to Handle information in Health and Social Care settings** - This unit provides the learner with the knowledge and skills required for good practice in recording, storing and sharing information

#### **Optional units:**

Candidates must achieve a minimum of 22 credits from a wide range of optional units.

#### **Entry requirements**

There are no prior learning requirements to be able to complete this qualification but candidates must be employed or volunteering in a real work role within health and social care and must be over 16 years of age.

#### **Qualification start date**

Candidates can start this qualification at any time.

#### **Resources**

Candidates will be provided with all the resources needed to complete this qualification at no additional cost.

#### **Progression**

Candidates may wish to progress to the Level 3 Diploma in Health and Social Care.

#### **Questions**

Please contact us:

- Call us on 0191 6600355
- Email us [info@roveconsultancy.co.uk](mailto:info@roveconsultancy.co.uk)
- Visit us: [www.roveconsultancy.co.uk](http://www.roveconsultancy.co.uk)